

# POOL PACK TERMS AND CONDITIONS

- For the purposes of the provisions below, the term “South Pacific” includes South Pacific @ St Kilda Sea Baths, its staff, associated companies, directors, partnerships, and other legal entities.
- 15, 30 or 60 Visit Pool Packs provide access to the public facility areas, including the 25-metre pool, hydro/spa, steam room, and ground-level change rooms.
- Lockers are available for hire during your visit, subject to availability.
- 15 Visit Pool Packs are valid for six (6) months from the date of purchase.
- 30 and 60 Visit Pool Packs are valid for twelve (12) months from the date of purchase.
- Pool Packs must be presented to Customer Service upon each visit and admit the registered holder only.
- Guest access is only permitted when accompanying the Pool Pack holder and subject to South Pacific entry policies.
- A photo will be taken and attached to the Pool Pack account for security purposes only.
- Pool Packs are non-transferable and non-refundable.
- Lost Pool Pack cards are replaceable for a \$10 replacement fee.
- Pool Pack access is limited to persons 16 years of age and over.
- An adult aged 16 years or over must accompany all children under 12 years of age.
- South Pacific Health Club is not responsible or liable for lost or stolen personal belongings.
- Management of South Pacific Health Club reserves the right to refuse admission to any person, including Pool Pack holders, and may cancel a Pool Pack without notice due to inappropriate behaviour or failure to comply with South Pacific policies or etiquette.
- Pool Pack holders must keep South Pacific informed of any change of address, contact details, or other information relevant to their account.