

ST KILDA SEA BATHS FAQs

DO YOU OFFER MAKE-UP LESSONS?

We understand that sometimes a student may need to miss a lesson due to illness or other commitments. If this happens, we are happy to try and accommodate for a make-up lesson. These are our conditions for make-up lessons:

- You must have notified us at least 2 hours prior to the lesson time that you won't be attending by emailing swimschool@southpacifichc.com.au
- Maximum of two make-up sessions per child per term
- Make-up classes are not permitted in the first two weeks of term
- All make-up classes are subject to availability
- Make-up classes must be made within 5 weeks and cannot be transferred to the following term
- Make-up classes cannot be exchanged for cash refunds or credit towards next term fees

IS YOUR POOL SUITABLE FOR PEOPLE WITH SENSITIVE SKINS AND ALLERGIES?

The therapeutic benefits of natural sea water have been known for thousands of years. At the St Kilda Sea Baths you can experience the pleasure of bathing in water that has been derived directly from the sea and heated to a soothing temperature. We are constantly drawing fresh sea water from the bay and have a unique filtration process which means we are able to keep our treatment chemicals as low as possible. We use minimal amounts of chlorine making it ideal for people with sensitive skin and allergies

DO YOU HAVE A DISABLED/ FAMILY BATHROOM?

Yes, we do have an accessible shower near our hydro pool.

HOW WARM IS YOUR 25-METRE POOL?

Our main 25-meter sea water pool is heated to 31 – 32 degrees depending on the season.



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ST KILDA SEA BATHS FAQs (CONTINUED)

CAN I SIGN UP MID TERM?

Yes! We accept enrolments throughout the whole term except for the last two weeks of the term when we run our formal assessments. Our instructors work individually with each student therefore no matter when they enrol they will be taught based on their own ability.

All new swim school enrolments will be open two weeks prior to the new term start date.

IS THERE A DISCOUNT PARKING FOR SWIM SCHOOL MEMBERS?

Yes, there is! All our members can get 50% off the parking during the weekdays. Simply ask reception for a parking voucher upon leaving and they will give you instructions on where to scan it.

WHAT SHOULD I BRING TO MY LESSON?

We provide all the equipment, so all you need to bring is some suitable swimwear and a pair of goggles. Goggles are recommended due to the salt content. We ask that any students who aren't toilet trained to please wear an aqua nappy. There are some great re-usable ones now available for those wanting an environmentally friendly option.

WHEN WILL MY CHILD BE READY TO MOVE UP TO THE NEXT LEVEL?

It is important to remember all students are unique and will progress at a different speed. Our team of instructors are dedicated in ensuring their students are all learning and progressing in their own way. We run continual assessments each lesson and can help students progress when they're ready at any stage during the term. If you have any questions or queries about your child's progress, please don't hesitate to contact us.

HOW DO I REQUEST TO CHANGE MY CHILDS LESSON DAY/TIME/LEVEL?

Simply email; swimschool@southpacifichc.com.au and one of our team members will be able to assist you.



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