# ADD YOUR COVID-19 DIGITAL CERTIFICATE TO THE SERVICE VICTORIA APP



To add your COVID-19 digital certificate to the Service Victoria app, you'll need to be fully vaccinated against COVID-19 and have the latest version of the Service Victoria app installed. You'll also need either:

A Medicare online account or Individual Healthcare Identifier (IHI) linked to your myGov account

**OR**

The latest version of the Express Plus Medicare app installed.

You can add your COVID-19 digital certificate to the Service Victoria app from the Medicare Express Plus app or your myGov account. The easiest way is through the Express Plus Medicare app.

**SOUTH PACIFIC**
**HEALTH CLUBS**

Currently, only one COVID-19 digital certificate can be linked to each Service Victoria app.

If you're using an iPhone or Apple device, you can use either the Safari or Chrome browsers. If you're using an Android device, you'll need to use the Chrome browser.

## ADD YOUR COVID-19 DIGITAL CERTIFICATE USING THE MEDICARE EXPRESS PLUS APP

1. Make sure you have the Express Plus Medicare app. You can download it from the App store or Google Play store.

2. Update your Service Victoria app at the App store or Google Play store.

3. Open the Express Plus Medicare app.

4. Tap 'Proof of vaccinations'.

5. Tap 'View history'.

6. Tap 'Share with check in app'.

7. You'll see a list of apps that you can share your certificate to. Tap 'share' next to Service Victoria.

8. Read the conditions and then tap 'Accept and share'.

9. Tap 'Add certificate'.

10. If you see a screen which says 'Show your COVID-19 digital certificate' with an orange button at the bottom which says 'Add certificate via myGov' tap 'Close' in the top left corner.

11. Your COVID-19 digital certificate is now added to your Service Victoria app and linked to the QR code check-in function.

## ADD YOUR COVID-19 DIGITAL CERTIFICATE FROM YOUR MYGOV ACCOUNT USING THE SERVICE VICTORIA APP

1. Update your Service Victoria app at the App store or Google Play store.

2. Open the Service Victoria app and click on 'Add certificate via myGov'.

3. Log in to your myGov account. If you don't have a myGov account, get one at myGovaccount.

4. Scroll to 'Proof of COVID-19 vaccination' and tap 'Go to Medicare'

5. Tap 'View history'.

6. Tap 'Share with check-in app'.

7. Tap 'Service Victoria'.

8. Once you've read the conditions, tap 'Accept and share'. You'll see the message: 'Sending certificate'.

9. Once you see your COVID-19 digital certificate, tap 'Add certificate'.

10. Your COVID-19 digital certificate is now added to your Service Victoria app and linked to the QR code check-in function.